

Cbeyond Communications, LLC

**320 Interstate North Parkway
Atlanta, Georgia 30339**

COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

This tariff contains the description, regulations and rates for the furnishing of competitive local exchange telecommunications services provided by Cbeyond Communications, LLC with principal offices at 320 Interstate North Parkway, Atlanta, Georgia 30339. This tariff applies for service furnished within the Commonwealth of Pennsylvania, in the Philadelphia service territories of Bell Atlantic-PA, Zones 1, 2, 3 4, 14, 25, 26, 28, 30, 31, 33, 34; and in the Pittsburgh service territories of Bell Atlantic-PA, Zones 1, 2, 3, 4, 6, 7, 8, 14, 22. This tariff is on file with the Pennsylvania Public Utility Commission, located at North Office Building, Harrisburg, PA 17120 (717) 787-1740. Copies may be inspected, during normal business hours, at the Company's principal place of business in Atlanta, Georgia.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	31	Original
2	Original	32	Original
3	Original	33	Original
4	Original	34	Original
5	Original	35	Original
6	Original	36	Original
7	Original	37	Original
8	Original	38	Original
9	Original	39	Original
10	Original	40	Original
11	Original	41	Original
12	Original	42	Original
13	Original	43	Original
14	Original	44	Original
15	Original	45	Original
16	Original	46	Original
17	Original	47	Original
18	Original	48	Original
19	Original	49	Original
20	Original	50	Original
21	Original	51	Original
22	Original	52	Original
23	Original	53	Original
24	Original	54	Original
25	Original	55	Original
26	Original	56	Original
27	Original	57	Original
28	Original	58	Original
29	Original	59	Original
30	Original	60	Original
		61	Original
		62	Original

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) All other Changes
- (D) Decreased Rates
- (I) Increased Rates

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

TARIFF FORMAT

- A. Sheet Numbering** - Page numbers appear in the upper right corner of the sheet. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between existing pages with whole numbers, a decimal is added. For example, a new page added between pages 34 and 35 would be page 34.1.

- B. Sheet Revision Numbering** - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, 4th Revised Page 34 cancels the 3rd Revised Page 34. Consult the check sheet for the page currently in effect.

- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)

- D. Check Sheet** - When a tariff is filed with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the tariff pages, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1 Definitions

Busy Hour - The two consecutive half hours during which the greatest volume of traffic is handled in the central office.

Call - A completed connection between the Calling and Called parties.

Calling Station - The telephone number from which a Call originates.

Called Station - The telephone number called.

Carrier Customer - A carrier that orders exchange access or retail services from the Company.

Commission - The Pennsylvania Public Utility Commission.

Commonwealth - Pennsylvania

Company or Carrier - Cbeyond Communications, LLC, unless specifically stated otherwise.

Customer - A person, association, firm, corporation, partnership, governmental agency or other entity, including affiliates or divisions of the Customer, in whose name the telephone number of the Calling Station is registered with the underlying local exchange company. The Customer is responsible for payment of charges to the Company and compliance with all terms and conditions of this tariff.

Day - The period of time from 8:00 a.m. to (but not including) 5:00 p.m., Monday through Friday, as measured by local time at the location from which the Call is originated.

Disconnect - To render inoperable or to disable circuitry thus preventing outgoing and incoming toll communications service.

Evening - The period of time from 5:00 p.m. to (but not including) 11:00 p.m., Sunday through Friday and any time during a Holiday, as measured by local time at the location from which the Call is originated.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.1 Definitions (Cont'd)

Incomplete - Any Call where voice transmission between the Calling and Called station is not established.

Holiday - For the purposes of this tariff recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Message - A completed telephone call by a Customer or User.

Normal Business Hours - The hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Premises - The space occupied by an individual Customer in a building, in adjoining buildings occupied entirely by that Customer, or on contiguous property occupied by the Customer separated only by a public thoroughfare, a railroad right of way, or a natural barrier.

Rate - Money, charge, fee or other recurring assessment billed to Customers for services or equipment.

State - Pennsylvania

Terminal Equipment - Telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically, or inductively to the telecommunication system.

User - Customer or any authorized person or entity that utilizes the Company's services.

Weekend - All day Saturday or Sunday.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

1.2 Abbreviations

ILEC - Incumbent Local Exchange Carrier

OMC – Operations Management Center

PBX - Private Branch Exchange

POP - Point of Presence

PSTN - Public Switched Telephone Network

PSAP - Public Safety Answering Point or Agency

V&H - Vertical and Horizontal Coordinates

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.1 The Company provides facilities-based and resold local exchange telecommunications services to multi-line business Customers for the direct transmission of voice, data and other types of telecommunications.
- 2.1.2 The Company's local service territory mirrors certain of the local exchanges of the incumbent carrier, Bell Atlantic-PA. As stated on the Title page to this tariff, initially the Company will serve Philadelphia Zones 1, 2, 3, 4, 14, 25, 26, 28, 30, 31, 33 and 34, and Pittsburgh Zones 1, 2, 3, 4, 6, 7, 8, 14 and 22, as set forth in Sections 5 and 6 of this tariff.
- 2.1.3 The Company installs, operates and maintains the communications services provided herein in accordance with the terms and conditions set forth in this tariff. When authorized by the Customer, the Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.4 The Company's services are provided on a monthly basis, unless otherwise stated in this tariff. Services are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.5 The Company's customer service representatives for billing and service inquiries may be reached, toll-free, at (800) 993-7382. Customers wishing to communicate with the Company in writing may send correspondence to: 320 Interstate North Parkway, Atlanta, Georgia 30339.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 Limitations of Service

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 Service is furnished to the User for any lawful purpose. Service shall not be used for any unlawful purpose, nor used in such a manner as to interfere unreasonably with the use of service by any other Users.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services may be denied for noncompliance with any of the Commission's regulations, or for other violations of the terms and conditions set forth in this tariff.
- 2.2.5 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another is prohibited.
- 2.2.6 Service temporarily may be refused or limited because of system capacity limitations.
- 2.2.7 Service is subject to transmission limitations caused by natural (including atmospheric, geographic or topographic) or artificial conditions adversely affecting transmission.
- 2.2.8 Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs and similar activities necessary for proper or improved operations.
- 2.2.9 The Company reserves the right to discontinue furnishing service where the Customer is using the service in violation of the law or the provisions of this tariff.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability

- 2.3.1 Because the Company has no control of communications content transmitted over its system, and because of the possibility of errors incident to the provision and use of its service, service furnished by the Company is subject to the terms, conditions and limitations herein specified.
- 2.3.2 The Company is not liable to Users for interruptions in service except as set forth in Section 2.5 of this tariff.
- 2.3.3 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited, unless otherwise ordered by the Commission, to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 2.3.4 The Company shall not be liable for and the User shall indemnify and hold the Company harmless against any claims for loss or damages involving:
- 2.3.4.A Any act or omission of: (i) the User; or (ii) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company;
 - 2.3.4.B Interruptions or delays in transmission, or errors or defects in transmission, or failure to transmit when caused by or as a result of acts of God, fire, war, riots, government authorities or causes beyond the Company's control;
 - 2.3.4.C Any unlawful or unauthorized use of the Company's facilities and services;
 - 2.3.4.D Libel, slander or infringement of copyright arising directly or indirectly from content transmitted over facilities provided by the Company;
 - 2.3.4.E Infringement of patents arising from combining apparatus and systems of the User with facilities provided by the Company;

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

- 2.3.4.F Claims arising out of any act or omission of the User in connection with service provided by the Company.
 - 2.3.4.G Breach in the privacy or security of communications transmitted over the Company's facilities;
 - 2.3.4.H Changes in any of the facilities, operations or procedures of the Company that: (1) render any equipment, facilities or services provided or utilized by the User obsolete; (2) require modification or alteration of such equipment, facilities or services; or (3) otherwise affect use or performance of such equipment, facilities or services except where reasonable notice is required by the Company and is not provided to the Customer.
 - 2.3.4.I Defacement of or damage to the Customer's Premises or personal property resulting from the furnishing of services or equipment on such Premises or the installation or removal thereof.
 - 2.3.4.J Any wrongful act of a Company employee where such act is not authorized by the Company and is not within the scope of the employee's responsibilities for the Company;
 - 2.3.4.K Any noncompleted Calls due to network busy conditions; and
 - 2.3.4.L Any Calls not actually attempted to be completed during any period that service is unavailable.
- 2.3.5 The User shall reimburse the Company for all costs, expenses and attorney's fees incurred by the Company in its defense against claims set forth in Section 2.3.4.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Limitations of Liability (Cont'd)

- 2.3.6 The Company assumes no responsibility for the availability or performance of any facilities under the control of other entities that are used to provide service to the User, even if the Company has acted as the User's agent in arranging for such facilities or services.
- 2.3.7 Any claim against the Company shall be deemed waived unless presented to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.3.8 The Company makes no express representations or warranties regarding the service and disclaims any implied warranties, including, but not limited to, warranties of title or implied warranties of merchantability or fitness for a particular purpose. The Company does not authorize anyone to make a warranty of any kind on its behalf and the User should not rely on any such statement.
- 2.3.9 Except in instances of gross negligence or willful misconduct, any liability of the Company for loss or damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the service, the transmission of the service, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service shall in no event exceed an amount equivalent to the proportionate fixed monthly charge to the Customer for service, during the period of time in which such mistakes, omissions, interruptions, delays, errors or defects in the service, its transmission or failure or defect in facilities furnished by the Company occurred, unless the Commission orders otherwise.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders, complying with tariff regulations and assuring that Users comply with tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements of any governmental entity relating to services provided by the Company to the Customer or made available by the Customer to another User. The Customer also is responsible for the payment of charges for all Calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provisioning of the Company's services, the Customer must provide the Company, free of charge, with any necessary equipment space, supporting structure, conduit and electrical power.
- 2.4.4 The Customer is responsible for arranging access to its Premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.
- 2.4.5 The Customer must pay the Company for replacement or repair of damage to the Company's equipment or facilities caused by negligent or improper use on the part of the Customer, Users, or others.
- 2.4.6 The Customer must indemnify the Company for the theft of any Company equipment or facilities installed at the Customer's Premises.
- 2.4.7 The Customer agrees, except where the events, incidents or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct, to release, indemnify and hold harmless the Company against any and all loss, claims, demands, suits or other action or any liability whatsoever, whether suffered, made,

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Responsibilities of the Customer (Cont'd)

2.4.7 (Cont'd)

instituted or asserted by the Customer or by any other party or person, for any service interruption or loss of or damage to any property, whether owned by the Customer or others. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in its defense against such actions.

2.5 Allowances for Interruptions in Service

2.5.1 General

2.5.1.A A service is interrupted when it becomes unusable to the User, *e.g.*, the User is unable to transmit or receive communications due to the failure of a component furnished by the Company under this tariff.

2.5.1.B An interruption period begins when the User reports a service, facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

2.5.1.C If the User reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service facility or circuit considered by the Company to be impaired.

2.5.2 Application of Credits for Interrupted Services

2.5.2.A At the Customer's request, a credit allowance for a continuous interruption of service for more than twenty-four (24) hours will be made in an amount to be determined by the Company on a case-by-case basis.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.2 Application of Credits for Interrupted Services (Cont'd)

2.5.2.B Any such interruption will be measured from the time it is reported to or detected by the Company, whichever occurs first.

2.5.2.C In the event the User is affected by such interruption for a period of less than twenty-four (24) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.

2.5.3 Limitations on Allowances

2.5.3.A No credit allowance will be made for any interruption of service:

2.5.3.A.1 due to the negligence of, or noncompliance with the provisions of this tariff by, any person or entity other than the Company, including but not limited to the Customer or other entities or carriers connected to the service of the Company;

2.5.3.A.2 due to the failure of power, equipment, systems or services not provided by the Company;

2.5.3.A.3 due to circumstances or causes beyond the control of the Company;

2.5.3.A.4 during any period in which the Company is not given full and free access to the Customer's or Company's facilities and equipment for the purpose of investigating and correcting the interruption;

2.5.3.A.5 during any period in which the User continues to use the service on an impaired basis;

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.5 Allowances for Interruptions in Service (Cont'd)

2.5.3 Limitations on Allowances (Cont'd)

- 2.5.3.A.6 during any period in which the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- 2.5.3.A.7 that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- 2.5.3.A.8 that was not reported to the Company within thirty (30) days of the date that service was affected.

2.6 Termination of Service

- 2.6.1 A Customer may terminate service, with or without cause, by giving the Company thirty (30) days written notice. If the Customer has a term contract, early termination charges may apply. The Company may terminate service with ten (10) business days' written notice to the Customer for any of the following occurrences:
- 2.6.1.A Failure of the Customer to pay a non-disputed delinquent account;
 - 2.6.1.B Failure of the Customer to make satisfactory arrangements to pay arrearages or meet the requirements of a payment agreement;
 - 2.6.1.C Failure of the Customer to permit the Company to have reasonable access to its equipment, facilities, service connections or other property;
 - 2.6.1.D Failure of the Customer to provide the Company with adequate assurances that an unauthorized use or practice will cease;

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Termination of Service (Cont'd)

2.6.1. (Cont'd)

2.6.1.E Customer non-compliance with Commission regulations;

2.6.1.F Customer fraud or material misrepresentation of identity for purpose of obtaining telephone service

2.6.1.G Failure of the Customer to adhere to contractual obligations with the Company.

2.6.2 The Company may terminate service *without written notice* to the Customer for any of the following occurrences:

2.6.2.A Customer's maintenance or operation of its equipment in such a manner as to adversely affect the Company's equipment or service to others;

2.6.2.B Customer non-compliance with any provision of this tariff which results in threatening the safety of a person or the integrity of the service delivery system of the Company;

2.6.2.C Customer tampering with the Company's equipment or service;

2.6.2.D Customer's unauthorized or illegal use of the Company's service or equipment.

2.6.3 Customer notification of termination of service will conform to the requirements of PA. ADMIN. CODE §64.72.

2.6.4 The Customer is responsible for all charges incurred to the Calling Station regardless of which party terminates the service. The Customer shall reimburse the Company for all costs, expenses and fees (including reasonable attorneys' fees) incurred by the Company in collecting such charges.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.7 Payment of Charges

- 2.7.1 The Customer is responsible for payment of all charges for service furnished to the User.
- 2.7.2 The Company reserves the right to assess late payment charges for Customers whose account(s) carries principal owing from the prior billing period. Any charges not paid in full by the due date indicated on the billing statement may be subject to a late fee of 1.5% per month. This late fee of 1.5% may not include previously-accrued late payment charges.
- 2.7.3 Recurring monthly charges may be invoiced one month in advance. Invoicing cycles are approximately 30 days in length. A Customer's bill will be due and payable twenty (20) days from the date on the bill.
- 2.7.4 Customers must notify the Company in writing of any disputed charges within thirty (30) days of the billing date, otherwise all charges on the invoice will be deemed accepted. All charges remain due and payable at the due date, although a Customer is not required to pay any disputed charges during the time period in which the Company conducts its investigation into the matter.

2.8 Deposits

The Company may, in some instances, require deposits from Customers.

2.9 Advance Payments

The Company will not require advance payments from Customers.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.10 Contested Charges

All bills are presumed accurate, and shall be binding on the Customer unless objection is received by the Company in the timeframe specified in Section 2.7.4. In the event that a billing dispute between the Customer and the Company for service furnished to the Customer cannot be settled with mutual satisfaction, the Customer may take the following course of action:

2.10.1 First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.)

2.10.2 Second, if there is still a disagreement about the disputed amount after investigation and review by the Company, the Customer may file an appropriate complaint with the Pennsylvania Public Utility Commission. The address of the Commission is:

North Office Building
Harrisburg, PA 17120
(717) 787-1740

2.11 Taxes

State and local sales, use and similar taxes, including gross receipts taxes, are billed as separate items and are not included in the quoted rates for local exchange or long distance telecommunications service.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

- 3.1.1 The Customer's monthly usage charges for the Company service are based upon the total number of minutes the Customer uses and the service options to which the Customer subscribes. Chargeable time begins at the time the called party answers (*i.e.* when two-way communications is possible), and ends when either party hangs up.
- 3.1.2 No charges apply if a Call is not completed.
- 3.1.3 For billing purposes, all Calls are rounded up to the nearest minute and billed in increments of one minute. The minimum call duration is 1 minute for a connected call.
- 3.1.4 Where applicable, charges will be rounded up to the nearest penny.
- 3.1.5 Usage begins when the called party picks up the receiver (*i.e.* when two-way communication is possible). A Call is terminated when the calling or called party hangs up. The Company utilizes software answer supervision, which permits up to 60 seconds of ringing before the Call becomes billed usage. Where answer supervision is not available, any Call for which the duration exceeds 60 seconds shall be presumed to have been answered and becomes billed usage.
- 3.1.6 The Company will not knowingly charge for Incomplete Calls. Upon the Customer's request and proper verification, the Company shall promptly adjust or credit the Customer's account for charges or payments for any unanswered call inadvertently billed due to the unavailability of Feature Group D or due to another carrier's failure to provide answer supervision. Upon the Customer's request and proper verification, the Company also shall promptly adjust or credit the Customer's account for charges or payments for Calls placed to a wrong number.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.2 Start of Billing

For billing purposes, the start of service is the day following acceptance by the Customer of the Company's service or equipment, or another date mutually agreed-upon by the Customer and the Company. The end of service date is the last day of the minimum notification of cancellation or any portion of the last day, after receipt by the Company of notification of cancellation as described in Section 2 of this tariff.

3.3 Calculation of Distance

3.3.1 Where applicable, usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

3.3.2 Where applicable, the airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

3.3.2.A The airline distance between any two (2) rate centers is determined as follows:

3.3.2.B Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced document.

3.3.2.B.1 Compute the difference between the "V" coordinates of the two (2) rate centers; and the difference between the two (2) "H" coordinates ($X_1 - X_2 = V$; $Y_1 - Y_2 = H$).

3.3.2.B.2 Square each difference obtained in step (b) above (V^2 ; H^2).

3.3.2.B.3 Add the square of the "V" difference and the square of the "H" difference obtained in step C above ($V^2 + Y^2 = S$).

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.3 Calculation of Distance (Cont'd)

3.3.2 (Cont'd)

3.3.2.B.4 Divide the sum of the squares by 10 ($S/10 = M$).

3.3.2.B.5 Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

3.4 Minimum Call Completion Rate

The Customer can expect a Call completion rate of at least ninety percent (90%) of all Calls attempted, within 3 seconds of the attempt, during peak use periods for all Feature Group D (1+) services. The Company will engineer its switching systems on the basis that at least ninety percent (90%) of the Customers accessing their system will be served during the Busy Hour.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.5 Local Exchange Service Offerings

Where technically and economically feasible, the Company offers local exchange telecommunications services to business Customers pursuant to contractual arrangements. The Customer's total monthly use of the Company's service is charged at the applicable rates, in addition to any monthly service charges.

3.5.1 Business Local Exchange Service

Business Local Exchange Service provides the Customer with basic business access lines allowing connectivity to the local service network and features. Customers subscribing to Business Local Exchange Service will be allowed to use their service with either the measured rate or message rate usage option.

3.5.2 Business Trunk Line Service

Business Trunk Line Service provides trunk-featured business local services for analog connection to Key and PBX systems. Service will include Direct Outward Dial ("DOD"). Customers subscribing to Business Trunk Line Service will be allowed to use their service with either the measured rate or message rate usage option.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.5 Local Exchange Service Offerings (Cont'd)

3.5.3 Trunk Line Call Hunting Service

Trunk Line Call Hunting Service is a Local Business Line Service that may be sold with hunting features to front-end an existing Key or PBX System.

3.5.4 Direct Inward Dial (“DID”) Service

DID enables a Caller to complete a Call to a specific extension without being transferred by an attendant. The Company offers DID service to its Customers in minimum blocks of ten (10) telephone numbers.

The Company reserves the right to review vacant DID Stations or Stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that inefficient number utilization is occurring, the Company reserves the right to reassign the unused DID Stations.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end-office.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings

3.6.1 Directory Assistance Service

Directory Assistance Service provides the Customer with the ability to use a directory assistance operator to provide listing information. The Company will provide access to Directory Assistance Service through arrangements with other telecommunications companies. A maximum of two (2) telephone numbers per Customer may be requested per Call.

3.6.2 Directory Assistance Call Completion (“DACC”) Service

DACC service provides the Customer with the ability to use the directory assistance operator to connect the Customer with the party whose listing information the directory assistance operator has provided to the Customer. The DACC charge is in addition to the per Call charges for Directory Assistance set forth above.

3.6.3 Operator Services

Operator Services involve live or automated operator assistance with the placement of Customers’ telephone Calls and related information. The Company will provide access to Operator Services through arrangements with other telecommunications companies.

3.6.4 Directory Listings

The Company shall provide for a single Directory Listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer’s exchange area of the Station number that is designated as the Customer’s main billing number. Additional information or additional or alternate Company Station numbers, other than the Customer’s main billing number associated with a Customer’s service, also will be provided to the Customer for a monthly recurring charge per listing.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.5 Caller ID

Displays the name and telephone number of an incoming Call on a CPE device attached to the Customer's telephone line.

3.6.6 Call Forwarding

3.6.6.A Call Forwarding – Universal

This service allows the Customer to forward Calls to any telephone number or station in the Customer Group that their station is allowed to call, including voicemail and the attendant. Call Forwarding – Universal takes precedence over Call Forward – No Answer and Call Forward – Busy, and calls are forwarded immediately.

3.6.6.B Call Forwarding – No Answer

Calls are automatically forwarded to a pre-arranged number or station in the Customer Group after a specified number of rings.

3.6.6.C Call Forwarding – Busy

Calls are automatically forwarded to a pre-arranged number or station in the Customer Group when the user's line is busy.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.7 Call Waiting

When a line is in use, Call Waiting will generate an audible tone that will allow the user to know that another Call is coming in. The user may answer the new Call, and alternate between Calls, by pressing the hook flash switch on the telephone.

3.6.8 Cancel Call Waiting

Allows the user, on a per-Call basis, to cancel the Call Waiting function by dialing *70 before making a Call.

3.6.9 Call Transfer

Allows a user to transfer a Call to another station within the Customer Group or to an outside telephone number.

3.6.10 Three-Way Calling

Permits a user to place an existing Call on hold, dial another station in the Customer Group or outside telephone number, and bridge the new Call to the existing connection.

3.6.11 Last Number Redial

Allows a user to call back the last number dialed from the station, whether the call was answered or not.

3.6.12 Speed Calling

Enables a Customer to place calls to other telephone numbers by dialing a pre-programmed one or two-digit code rather than the complete telephone number. A Customer may subscribe to either the eight-code capacity or 30-code capacity.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.13 Call Park

Allows a Call to be placed on hold by one station and retrieved by another station in the Customer Group.

3.6.14 Distinctive Ring

Assigns different ring tones for Calls from within the Customer Group and for those from outside.

3.6.15 Calling Number Delivery Block

Allows a station to block the display of their number on outgoing Calls on a per-Call basis. To activate this feature, dial *67.

3.6.16 Anonymous Call Rejection

Allows a called party to block calls from parties that have marked their calls “private”. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.

3.6.17 Automatic Busy Redial

Permits the Customer to redial automatically the last number dialed. If the called line is busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle.

3.6.18 Automatic Call Return

Enables a Customer to automatically return the last incoming Call. To return the Call, the Customer dials a feature code and the number is dialed automatically. If the called line is busy, a 30-minute queuing process begins. The Customer is then given an indication that the network will attempt to set up the Call when the called line is idle.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 – DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.19 Call Blocking/Toll Restriction

3.6.19.A 900/976 Blocking

900/976 blocking permits a new or existing Customer, on a per-line basis, to receive a one-time free of charge block on all Calls made from its Calling Station to a 900 or 976-type telephone number. This Call Blocking option prevents Calls to 900/976 information service providers by blocking the following dialing sequences: 1+900 and 1+976.

3.6.19.B Long Distance Blocking

This Call Blocking option prevents 1+ long distance calls by station by blocking the following dialing sequences on a per-line basis: 1 + (NPA) + NXX + XXXX and 1 + NXX + XXXX.

3.6.19.C Directory Services Blocking

This Call Blocking option prevents Calls to local Directory Services and casual dialed long distance providers by blocking the following dialing sequences on a per-line basis: 1+555-1212, 1+NPA+555-1212, and 411.

3.6.19.D Operator Services Blocking

This Call Blocking option prevents Calls to local Operator Services by blocking the following dialing sequences on a per-line basis: 0+ and 0-.

3.6.19.E International Blocking

This Call Blocking option blocks access to international calling services on a per-line basis.

3.6.19.F Collect Blocking

This Call Blocking option prevents Calls from being delivered on a per-line basis.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services

3.6.20.A Description

Emergency Telephone Service (911) allows Customers to reach emergency services, including: police, fire and hospital medical services. Enhanced 911 Service has the ability to selectively route an emergency Call to the primary 911 provider so that it reaches the correct emergency service located closest to the Caller. In addition, Enhanced 911 ("E911") Service enables the Customer's address and telephone information to be displayed to the person handling the 911 Call.

The Company will provide access to 911 and E911 services on a toll-free basis, to all Customers in Pennsylvania, either directly or through arrangements with other telecommunications carriers.

3.6.20.B General principles

The Company will comply with county/municipality 911 protocols.

3.6.20.C Confidentiality

E911 information, which consists of the names, addresses and telephone numbers of all telephone Customers, is confidential, to the extent possible. The Company will release such information to the PSAP or Public Safety Agency, on a Call-by-Call basis, only after an E911 Call has been received and for the sole purpose of responding to an emergency Call in progress.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services (Cont'd)

3.6.20.C Confidentiality (Cont'd)

By dialing 911, the 911 Calling Party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number and address associated with the originating station location are furnished to the PSAP on a Call-by-Call basis, once a 911 Call has been placed. The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly, by the installation, operation or failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Telecommunications Service and the features associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party(ies) accessing the 911 Telecommunications Service. The Customer must agree to release, indemnify, defend and hold harmless the Company for any such claims of infringement or invasion of the right of privacy.

3.6.20.D Liability and Indemnification

The offering of 911 Telecommunications Service is limited to the provision and use of the digits 9-1-1 as the Universal Emergency Telephone Number (Code). 911 Telecommunications Service is a one-way service only. The Company shall not incur any liability, direct or indirect, to any person who dials, or attempts to dial 911, or to any other person who may be affected by the dialing of the digits 911. The Company's entire liability arising out of the provision of 911 Telecommunications Service under this tariff shall be limited as set forth in this Section and in Section 2.3 of this tariff.

The Company does not undertake to answer and forward 911 Calls to responding agencies, but only furnishes the use of its facilities to enable the Customer to access the PSAP for his/her region and to enable emergency personnel to respond to 911 Calls on the Customer's premises. The Company shall have no responsibility or liability to either the Customer or the PSAP for responding to E911 or other emergency referral Calls. That responsibility and any relating liability rests solely with the PSAP or Public Safety Agency.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services (Cont'd)

3.6.20.D Liability and Indemnification (Cont'd)

911 Telecommunications Service is provided solely for the benefit of the Customer. The provision of 911 Telecommunications Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of, or creating any Company obligation toward, any third person or legal entity other than the Customer.

Each Customer agrees to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits, or liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any loss, damage, or destruction of any property or personal injury, whether belonging to the Customer or others, as a result of the Customer's use of 911 Telecommunications Service.

The Customer also agrees to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person, or persons caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of the 911 Telecommunications Service and the equipment associated therewith, including, but not limited to, the identification of the telephone number used by the party or parties accessing 911 Telecommunications Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Customer, its user, agencies or municipalities, or the employees or agents of any one of them.

By calling the 911 Telecommunications Service, the Calling Party gives the Company consent to provide 911 information, consisting of the name, address, and telephone number of the Customer at the location from which the Call was made, to law enforcement agencies and other emergency service providers, on a Call-by-Call basis, to enable those agencies and service providers to respond to emergency Calls for assistance.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services (Cont'd)

3.6.20.D Liability and Indemnification (Cont'd)

Notwithstanding any provision to the contrary, the Company is not liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

The Company shall not have any liability or responsibility for any losses, costs, expenses, claims, liabilities or damages resulting from the Customer's failure to comply with the Company's requirements regarding 911 Service. The Company shall be indemnified by the Customer from any losses, costs, expenses, claims, liabilities or damages, including, but not limited to, third party claims resulting from the Customer's failure to comply with the 911 Service requirements set forth in this tariff.

3.6.20.E Insurance

The Company shall, at its sole cost and expense, procure and maintain in full force and effect, the types and minimum limits of insurance specified below. All insurance shall be procured from reputable insurers authorized to do business in the Commonwealth of Pennsylvania. All insurance required herein shall be written on an "occurrence" basis and not a "claims-made" basis. The insurance shall provide for at least thirty (30) days prior written notice to be given in the event coverage is materially changed, canceled or non-renewed.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services (Cont'd)

3.6.20.E Insurance (Cont'd)

3.6.20.E.1 General Liability Insurance

3.6.20.E.1.1. Limit of Liability: \$1,000,000 per occurrence combined single limit for bodily injury (including death) and property damage liability; \$1,000,000 personal and advertising injury; \$2,000,000 general aggregate and \$1,000,000 aggregate for products and completed operations.

3.6.20.E.1.2. Coverage: Premises operations; blanket contractual liability; personal injury liability (employee exclusion deleted); products and completed operations; independent contractors; employees and volunteers as additional insureds; cross liability; and broad form property damage (including completed operations).

3.6.20.F Service Interruptions

The Company will give 911 service interruptions a priority one classification.

In the event of a failure of all trunks to the 911 tandem, or in the event of a failure of the 911 tandem itself, the following procedure will be used:

A local default PSAP 10 digit emergency telephone number, provided by the local 911 agency, will be route index assigned and translated for forwarding 911 Calls to the default PSAP. If the local PSAP does not make available a 10 digit emergency telephone number, then the Company will arrange with the ILEC to purchase a 10 digit number that will directly connect the Company's OMC to such local PSAP's 911 operators in the event of a tandem or trunking failure. Upon notification of a tandem or trunking failure, the OMC will redirect the 911 Calls from the route index of the 911 trunks to the route index of the local default PSAP 10 digit emergency telephone number. This procedure will allow the re-routed 911 Calls to be competed over the PSTN.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services (Cont'd)

3.6.20.F Service Interruptions (Cont'd)

Notification of failure conditions and restoral will be made to the local 911 agency designated notification point. All efforts will be made to restore the failure quickly and return to regular 911 Call routing.

In the event of complete Company switch isolation from the 911 and PSTN, no Calls will be completed outside the Company switch. The following procedure will be followed:

Upon notification of a complete office isolation, the OMC will undertake the prearranged emergency procedures listed in the next paragraph to restore normal switch operation. The Company's OMC will facilitate a coordinated effort of service restoration as the primary Point of Contact. A tactical bridge will be deployed for only those personnel involved in service restoration. Key personnel who will have access to the bridge are those from the Company's OMC, on site technician(s), and the appropriate central office manager.

Notification of failure conditions and restoral will be made to the local 911 agency-designated notification point. All efforts will be made to restore the failure quickly and return to regular 911 Call routing. All measures will be taken to restore 911 service through either normal Call routing over established 911 trunks to the appropriate selective routing tandem, or through route indexing 911 Call over the PSTN as described above until the 911 trunks are restored.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.20 911 Emergency Services (Cont'd)

3.6.20.G Master Street Address Guide

The Company will comply with the following provisions:

3.6.20.G.1 The Company will not use the MSAG for any purpose that is not directly related to, and required for, the provision of 911 service to its Customers.

3.6.20.G.2 The Company will not modify the content of the MSAG.

3.6.20.G.3 The Company will install the MSAG in “read-only” format on one (1) computer network and its backup unless permission is obtained from the individual county/municipality to modify the MSAG format to make it compatible with the Company’s software system. It is understood that the county/municipality will respond to any request from the Company to modify the MSAG within ten (10) business days of the request.

3.6.20.G.4 The Company will not sell, lease, license, rent, loan, provide or transfer the MSAG to any other person(s) or entity(ies) without the express written authorization of the county/municipality 911 coordinator or his/her designee, and

3.6.20.G.5 The Company will not modify or create any derivative of the MSAG, or copy the MSAG. However, one (1) copy of the MSAG may be made by the Company for archival purposes only.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.21 IntraLATA Toll Presubscription

3.6.21.A Application

IntraLATA Presubscription is a procedure whereby a Customer that designates to the Company the IntraLATA Toll Provider (“ITP”) that the Customer wishes to be the Carrier of choice for intraLATA toll Calls. Such Calls are automatically directed to the designated Carrier without the need to use carrier access codes or additional dialing to direct the Calls to the designated Carrier. IntraLATA presubscription does not prevent a Customer who has presubscribed to an IntraLATA toll Carrier from using carrier access codes or additional dialing to direct Calls to an alternative intraLATA toll carrier on a per Call basis.

Each Carrier will have one or more access codes assigned to it for various types of service. When a Customer selects a carrier as its preferred intraLATA toll provider, only one access code of that Carrier may be incorporated into the switching system of the Company, thus permitting access to that Carrier by the Customer without dialing an access code. Should the same Customer wish to use other services of the same Carrier, it will be necessary for the Customer to dial the necessary access code(s) to reach that Carrier’s additional service(s).

An ITP must use Feature Group D (“FGD”) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Company. ITPs must submit an Access Service Request (“ASR”) prior to the intraLATA toll presubscription conversation date or prior to the date on which the Carrier proposes to begin participating in intraLATA toll presubscription, unless prior arrangements have been made with the Company.

Selection of an intraLATA toll provider by a Customer is subject to the following terms and conditions:

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.21 IntraLATA Toll Presubscription (Cont'd)

3.6.21.B Free Initial Presubscription Selection Periods

3.6.21.B.1 Existing Customers

The Company has no existing customers, as all of its Customers will have subscribed for the Company's local exchange service after the presubscription implementation date.

3.6.21.B.2 New End User Customers

New end user Customers or Customers that order an additional line will be asked to select a primary ITP when they place an order for the Company's Local Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the Customer will be assigned a "No-PIC" status and will have to dial an access code to make intraLATA toll Calls.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.21 IntraLATA Toll Presubscription (Cont'd)

3.6.21.B Free Initial Presubscription Selection Periods (Cont'd)

3.6.21.B.2. New End User Customers (Cont'd)

Initial free selections available to new end user Customers are:

- Designate an ITP as their primary Carrier, thereby requiring no access code to access that ITP's service. Other Carriers are accessed by dialing 10XXX, 101XXX, or other required codes.
- Choose no Carrier as a primary Carrier, thus requiring 10XXX or 101XXX code dialing to access all ITPs. This choice can be made by directly contacting the Company. In addition, new end user Customers that do not select a preferred Carrier will be assigned a "No-PIC" status.

Following a new end user Customer's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth in Section 4.2.20. herein.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.21 IntraLATA Toll Presubscription (Cont'd)

3.6.21.C ITP Feature Group D Discontinuance

If an ITP elects to discontinue FGD service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform its end user customers that it is canceling its FGD service, request that the end user customer select a new ITP, and state that the canceling ITP will pay the PIC change charge in accordance with the provisions of this tariff. The ITP must provide written notification to the Company that this activity has taken place.

Following the ITP's discontinuance of service, the Company will bill the canceling ITP a change charge for each end user customer that is designated to the ITP at the time of its discontinuance of service.

3.6.21.D Unauthorized PIC Change Charges

An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user Customer denies authorizing. PIC disputes for end user Customers are resolved through an investigative process similar to that set forth in Section 2.10 of this tariff.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription to compensate the Company for costs incurred. In addition, the ITP will be assessed the applicable PIC Change Charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, unauthorized and PIC Change Charges as provided herein and in the Company's corresponding FCC Tariff will apply.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.21 IntraLATA Toll Presubscription (Cont'd)

3.6.21.E Equal Access Recovery Charge

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed on a competitively-neutral basis to all intraLATA toll providers.

3.6.21.F End User Customer Charge Discrepancy

When a discrepancy is determined regarding an end user Customer's designation of a preferred intraLATA toll Carrier, the following rules will apply, depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Company.
- If an end user Customer denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization signed by the end user Customer, the ITP will be assessed all applicable change charges tariffed herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

3.6.21.G Verification of Orders

Neither the ITP nor the Company shall submit a PIC change order generated by outbound telemarketing or other sales practices unless and until the order has first been confirmed in accordance with the FCC's current anti-slamming practices and procedures.

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.6 Additional Local Exchange Service Offerings (Cont'd)

3.6.22 Lifeline Service Plan/Link Up America

Where the Company provides service to residential Customers, it will provide Lifeline Services by offering reduced end-user charges for low-income Customers subscribing to basic local telephone services. Additionally, where the Company provides service to residential Customers, the Company will participate in and comply with the Commission's requirements for Link Up America programs, and will offer 50% off of the standard non-recurring charge for connection to the Company's network.

3.6.23 Pennsylvania Relay Services

Pennsylvania Telecommunications Relay Service ("TRS") enables deaf, hard-of-hearing or speech-impaired persons in the State of Pennsylvania who use a Text Telephone ("TT") or similar device to communicate freely with the hearing population not using TTs and visa versa. The Company will provide access to TRS through arrangements with other telecommunications carriers to enable Customers to access the TRS provider to complete TRS Calls. The Company will impose a surcharge to all Customers at a level to be determined by the Commission.

3.6.24 Local Number Portability

Local Number Portability is a service that enables the End User to retain use of the existing local exchange carrier's number after choosing the Company as its local exchange carrier, provided that the Customer's location remains the same after the switch.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

3.7 Miscellaneous Service Charges

3.7.1 Order Change

An Order Change is a change in the Customer's service requested subsequent to installation.

3.7.2 Telephone Number Change

A Telephone Number Change is a change in the Customer's telephone number.

3.7.3 Bad Check Charge

If payment for Service is made by a check, draft, or similar instrument (collectively "Check") that is returned to the Company unpaid by a bank or another financial institution for any reason, the Company will bill the Customer a returned check charge. In addition, the Customer may be required to replace the returned Check with a payment in cash or equivalent to cash, such as cashier's check, certified check or money order.

3.7.4 Reconnection

Reconnection charges occur where service to an existing Customer has been discontinued for proper cause, and the Customer desires to resume service with the Company. Where a Customer desires reconnection, the Customer will be charged a fee to cover the cost to the Company of restoring service to the Customer.

3.8 Promotions

From time to time, the Company may offer services or waive or vary service rates for promotional, market research or other similar business purposes. Such offerings will be tariffed, and the Company will seek prior approval from the Commission for these offerings. Varying rates for promotional offerings will not exceed those in this tariff for the same services.

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 - RATES AND CHARGES

4.1 Local Exchange Service Offerings

4.1.1 Business Local Exchange Service

Monthly recurring charge, per line: \$ 15.00
Non-recurring charge, per line: \$ 75.00

4.1.2 Business Trunk Line Service

Monthly recurring charge, per line: \$ 25.00
Non-recurring charge, per line: \$ 75.00
Hunting Service, per line: \$ 15.00

4.1.3 Local Calling Charges

4.1.3.A Measured Rate Usage Charges

Each Minute: \$ 0.015

4.1.3.B Message Rate Usage Charges

Per Call Charge: \$ 0.06

4.1.4 DID Installation

Per first ten (10) numbers: \$915.00
Monthly recurring charge: \$2.00

Per additional ten (10) numbers: \$15.00
Monthly recurring charge: \$2.00

4.1.5 DID Trunk Termination Installation

Non-recurring charge: \$ 75.00
Monthly recurring charge: \$ 10.00

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.2 Additional Local Exchange Service Offerings

4.2.1.A Directory Assistance Service

First three (3) Calls: \$ 0.00
Per each additional Call: \$ 0.85

4.2.1.B Directory Assistance Call Completion Service

Per Call Completion: \$ 0.85

4.2.1.C Operator Services

Station-to-Station Collect, Per Call \$ 2.20
Per minute: \$ 0.25
Person-to-Person Collect, Per Call \$ 4.85
Per minute: \$ 0.25
Calling Card Service, Per Call \$ 0.90
Operator-Dialed Surcharge \$ 1.00
BLV, Per Call \$ 6.45
Emergency Interrupt, Per Call \$ 6.45*

**Requires BLV*

4.2.2 Directory Listings

1st Listing: *no charge*

Per Additional Information Listing:
Non-recurring charge: \$10.00
Recurring monthly charge: \$ 2.00

4.2.3 Directories

There is no charge for one (1) White Pages Directory per Customer per year.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.2 Additional Local Exchange Service Offerings (Cont'd)

4.2.4 Caller ID

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 7.00

4.2.5 Call Forwarding

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 3.00

4.2.6 Call Waiting/Cancel Call Waiting

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 3.50

4.2.7 Call Transfer

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 3.75

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.2 Additional Local Exchange Service Offerings (Cont'd)

4.2.8 Three-Way Calling

Non-recurring charge: \$10.00
Monthly recurring charge: \$ 3.75

4.2.9 Last Number Redial

Non-recurring charge: \$10.00
Monthly recurring charge: \$ 3.00

4.2.10 Speed Calling

Non-recurring charge: \$10.00
Monthly recurring charge (8 code): \$ 3.00
Monthly recurring charge (30 code): \$ 4.00

4.2.11 Call Park

Non-recurring charge: \$10.00
Monthly recurring charge: \$ 3.00

4.2.12 Distinctive Ring

Non-recurring charge: \$10.00
Monthly recurring charge: \$ 3.00

4.2.13 Calling Number Delivery Block

Monthly recurring charge: *no charge*

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.2 Additional Local Exchange Service Offerings (Cont'd)

4.2.14 Anonymous Call Rejection

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 3.00

4.2.15 Automatic Busy Redial

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 3.00
Charge per use:	\$ 0.75

4.2.16 Automatic Call Return

Non-recurring charge:	\$10.00
Monthly recurring charge:	\$ 3.00
Charge per use:	\$ 0.75

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.2 Additional Local Exchange Service Offerings (Cont'd)

4.2.17 Call Blocking/Toll Restriction

4.2.17.A 900/976 Blocking

Monthly recurring charge: \$1.00

4.2.17.B 1+ Long Distance Blocking

Monthly recurring charge: \$1.00

4.2.17.C Directory Service Blocking

Monthly recurring charge: \$1.00

4.2.17.D Operator Service Blocking

Monthly recurring charge: \$1.00

4.2.17.E International Call Blocking

Monthly recurring charge: \$1.00

4.2.17.F Collect Call Blocking

Monthly recurring charge: \$1.00

4.2.18 Local Number Portability

Where applicable, the Company will assess on End User Customers a monthly Local Number Portability (“LNP”) fee or fees to recover the Company’s costs of porting the Customer’s number/s from its existing carrier to the Company.

Per month charges:

Per line:	\$ 0.24
Per PBX trunk:	\$ 2.16

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.2 Additional Local Exchange Service Offerings (Cont'd)

4.2.19 911 Emergency Services

Customers will be assessed a recurring monthly line item fee to compensate the Public Safety Answering Agency (“PSAA”) for the provision of E911 Service. This fee may vary, depending on the locality in which the Customer is located. The Company will remit this fee, on a monthly basis, to the PSAA.

4.2.20 PIC Change Charge

Per Charge: \$5.00
(after initial free selection)

4.2.21 ITP Charge for Unauthorized Changes in IntraLATA Toll Presubscription

Per Unauthorized Charge: \$35.00

4.2.22 Pennsylvania Relay Services

Recurring monthly surcharge:
Business Customers: \$0.12
Residential Customers: \$0.06

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 4 – RATES AND CHARGES (Cont'd)

4.3 Miscellaneous Service Charges

4.3.1 Order Change

Per change: \$50.00

4.3.2 Telephone Number Change

Per change: \$25.00

4.3.3 Bad Check Charge

Per returned check: \$20.00

4.3.4 Reconnection

Per reconnection: \$50.00

4.4 Promotions

From time to time, the Company may offer services or waive or vary service rates for promotional, market research or other similar business purposes. Such offerings will be tariffed, and the Company will seek prior approval from the Commission for these offerings. Varying rates for promotional offerings will not exceed those in this tariff for the same services.

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 5 - LOCAL CALLING AREA

5.1 Local Calling Areas

The local area of each exchange or locality includes all the central offices and localities of the exchange. The Local Calling Areas consist of contiguous exchanges within the LATA, and certain additional exchanges and localities.

5.1.1 Local Calling Areas

The Company provides local exchange telecommunications services to Customers in the following Pennsylvania exchanges:

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Philadelphia Zone 1	PHPHSBZN30, PHPHSBZN41, PHPHSBZN40, PHPHSBZN39, PHPHSBZN38, PHPHSBZN37, PHPHSBZN34, PHPHSBZN33, PHPHSBZN31, PHPHSBZN44, PHPHSBZN29, PHPHSBZN28, PHPHSBZN26, PHPHSBZN25, PHPHSBZN24, PHPHSBZN23, PHPHSBZN22, PHPHSBZN21, PHPHSBZN32, PHPHSBZN42, PHPHSBZN43, PHPHSBZN45, PHPHSBZN13, PHPHSBZN17, PHLDLPHZN1, PHPHSBZN12, PHPHSBZN11, PHPHSBZN10, PHLDLPHZN4, PHLDLPHZN3, PHLDLPHZN2, PHPHSBZN14
Philadelphia Zone 2	PHPHSBZN12, PHPHSBZN26, PHPHSBZN25, PHPHSBZN24, PHPHSBZN23, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN29, PHPHSBZN13, PHPHSBZN30, PHPHSBZN11, PHPHSBZN10, PHLDLPHZN4, PHLDLPHZN3, PHLDLPHZN2, PHLDLPHZN1, PHPHSBZN14, PHPHSBZN41, PHPHSBZN45, PHPHSBZN28, PHPHSBZN42, PHPHSBZN40, PHPHSBZN39, PHPHSBZN38, PHPHSBZN37, PHPHSBZN34, PHPHSBZN33, PHPHSBZN32, PHPHSBZN31, PHPHSBZN43, PHPHSBZN44

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
 Competitive Local Exchange Carrier Tariff
 Original Sheet No. 55

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Philadelphia Zone 3	PHPHSBZN29, PHPHSBZN12, PHPHSBZN28, PHPHSBZN26, PHPHSBZN25, PHPHSBZN24, PHPHSBZN23, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN13, PHPHSBZN11, PHPHSBZN10, PHLDLPHZN4, PHLDLPHZN3, PHLDLPHZN2, PHLDLPHZN1, PHPHSBZN14, PHPHSBZN30, PHPHSBZN40, PHPHSBZN45, PHPHSBZN43, PHPHSBZN41, PHPHSBZN39, PHPHSBZN38, PHPHSBZN37, PHPHSBZN31, PHPHSBZN32, PHPHSBZN34, PHPHSBZN33, PHPHSBZN42, PHPHSBZN44
Philadelphia Zone 4	PHPHSBZN42, PHPHSBZN45, PHPHSBZN44, PHPHSBZN43, PHPHSBZN12, PHPHSBZN11, PHPHSBZN10, PHLDLPHZN4, PHLDLPHZN3, PHLDLPHZN2, PHPHSBZN13, PHLDLPHZN1, PHPHSBZN41, PHPHSBZN33, PHPHSBZN40, PHPHSBZN39, PHPHSBZN38, PHPHSBZN37, PHPHSBZN34, PHPHSBZN14, PHPHSBZN32, PHPHSBZN31, PHPHSBZN30, PHPHSBZN29, PHPHSBZN24, PHPHSBZN28, PHPHSBZN21, PHPHSBZN17, PHPHSBZN23, PHPHSBZN25, PHPHSBZN26, PHPHSBZN22

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
 Competitive Local Exchange Carrier Tariff
 Original Sheet No. 56

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Philadelphia Zone 14	PHPHSBZN24, PHPHSBZN34, PHPHSBZN33, PHPHSBZN32, PHPHSBZN31, PHPHSBZN30, PHPHSBZN29, PHPHSBZN28, PHPHSBZN38, PHPHSBZN25, PHPHSBZN39, PHPHSBZN23, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN14, PHPHSBZN13, PHPHSBZN12, PHPHSBZN11, PHPHSBZN26, PHPHSBZN37, PHPHSBZN45, PHPHSBZN44, PHPHSBZN43, PHPHSBZN42, PHPHSBZN41, PHPHSBZN40, PHPHSBZN10, PHLDLPHZN4, PHLDLPHZN2, PHLDLPHZN3, PHLDLPHZN1
Philadelphia Zone 25	PHLDLPHZN1, PHLDLPHZN2, PHLDLPHZN3, PHLDLPHZN4, PHPHSBZN10, PHPHSBZN11, PHPHSBZN12, PHPHSBZN13, PHPHSBZN14, PHPHSBZN17, PHPHSBZN21, PHPHSBZN22, PHPHSBZN23, PHPHSBZN24, PHPHSBZN25, PHPHSBZN26, PHPHSBZN28, PHPHSBZN29, PHPHSBZN30, PHPHSBZN31, PHPHSBZN32, PHPHSBZN33, PHPHSBZN34, PHPHSBZN37, PHPHSBZN38, PHPHSBZN39, PHPHSBZN40, PHPHSBZN41, PHPHSBZN42, PHPHSBZN43, PHPHSBZN44, PHPHSBZN45
Philadelphia Zone 26	PHLDLPHZN1, PHLDLPHZN2, PHLDLPHZN3, PHLDLPHZN4, PHPHSBZN10, PHPHSBZN11, PHPHSBZN12, PHPHSBZN13, PHPHSBZN14, PHPHSBZN17, PHPHSBZN21, PHPHSBZN22, PHPHSBZN23, PHPHSBZN24, PHPHSBZN25, PHPHSBZN26, PHPHSBZN28, PHPHSBZN29, PHPHSBZN30, PHPHSBZN31, PHPHSBZN32, PHPHSBZN33, PHPHSBZN34, PHPHSBZN37, PHPHSBZN38, PHPHSBZN39, PHPHSBZN40, PHPHSBZN41, PHPHSBZN42, PHPHSBZN43, PHPHSBZN44, PHPHSBZN45

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
 Competitive Local Exchange Carrier Tariff
 Original Sheet No. 57

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Philadelphia Zone 28	PHLDLPHZN1, PHLDLPHZN2, PHLDLPHZN3, PHLDLPHZN4, PHPHSBZN10, PHPHSBZN11, PHPHSBZN12, PHPHSBZN13, PHPHSBZN14, PHPHSBZN17, PHPHSBZN21, PHPHSBZN22, PHPHSBZN23, PHPHSBZN24, PHPHSBZN25, PHPHSBZN26, PHPHSBZN28, PHPHSBZN29, PHPHSBZN30, PHPHSBZN31, PHPHSBZN32, PHPHSBZN33, PHPHSBZN34, PHPHSBZN37, PHPHSBZN38, PHPHSBZN39, PHPHSBZN40, PHPHSBZN41, PHPHSBZN42, PHPHSBZN43, PHPHSBZN44, PHPHSBZN45
Philadelphia Zone 30	PHPHSBZN44, PHPHSBZN37, PHPHSBZN38, PHPHSBZN39, PHPHSBZN40, PHPHSBZN41, PHPHSBZN43, PHPHSBZN42, PHPHSBZN34, PHPHSBZN33, PHPHSBZN32, PHPHSBZN31, PHPHSBZN30, PHPHSBZN29, PHPHSBZN28, PHPHSBZN45, PHPHSBZN25, PHPHSBZN26, CENTER PT, PHPHSBZN24, SCHWENKSVL, ROYE RSFORD, PHOENIXVL, NORTHWALES, LANSDALE, HARLEYSVL, COLLEGEVL, PHPHSBZN11, PHLDLPHZN3, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN14, PHPHSBZN13, PHPHSBZN12, PHPHSBZN10, PHLDLPHZN4, PHPHSBZN23, PHLDLPHZN2, PHLDLPHZN1

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
 Competitive Local Exchange Carrier Tariff
 Original Sheet No. 58

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Philadelphia Zone 31	PHLDLPHZN3, PHLDLPHZN2, PHPHSBZN23, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN14, PHPHSBZN13, PHPHSBZN12, PHPHSBZN11, PHLDLPHZN1, PHLDLPHZN4, PHPHSBZN10, PHPHSBZN24, PHPHSBZN39, PHPHSBZN37, PHPHSBZN45, PHPHSBZN44, PHPHSBZN43, PHPHSBZN42, PHPHSBZN41, PHPHSBZN40, PHPHSBZN38, PHPHSBZN34, PHPHSBZN33, PHPHSBZN32, PHPHSBZN31, PHPHSBZN30, PHPHSBZN29, PHPHSBZN28, PHPHSBZN26, PHPHSBZN25
Philadelphia Zone 33	PHPHSBZN45, PHPHSBZN43, PHPHSBZN42, PHPHSBZN41, PHPHSBZN40, PHPHSBZN39, PHPHSBZN34, PHPHSBZN38, PHLDLPHZN1, PHLDLPHZN3, PHLDLPHZN4, PHPHSBZN44, PHPHSBZN23, PHPHSBZN33, PHPHSBZN32, PHPHSBZN31, PHPHSBZN30, PHPHSBZN29, PHPHSBZN28, PHPHSBZN26, PHLDLPHZN2, PHPHSBZN24, PHPHSBZN37, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN14, PHPHSBZN13, PHPHSBZN12, PHPHSBZN11, PHPHSBZN10, PHPHSBZN25, NORTHWALES
Philadelphia Zone 34	PHLDLPHZN3, PHPHSBZN22, PHPHSBZN21, PHPHSBZN17, PHPHSBZN14, PHPHSBZN13, PHPHSBZN12, PHPHSBZN11, PHLDLPHZN4, PHPHSBZN25, PHLDLPHZN2, PHLDLPHZN1, PHPHSBZN10, PHPHSBZN34, NORTHWALES, PHPHSBZN45, PHPHSBZN44, PHPHSBZN43, PHPHSBZN42, PHPHSBZN41, PHPHSBZN40, PHPHSBZN39, PHPHSBZN23, PHPHSBZN37, PHPHSBZN24, PHPHSBZN33, PHPHSBZN32, PHPHSBZN31, PHPHSBZN30, PHPHSBZN29, PHPHSBZN28, PHPHSBZN26, PHPHSBZN38

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
 Competitive Local Exchange Carrier Tariff
 Original Sheet No. 59

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Pittsburgh Zone 1	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23
Pittsburgh Zone 2	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23
Pittsburgh Zone 3	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23
Pittsburgh Zone 4	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
 Competitive Local Exchange Carrier Tariff
 Original Sheet No. 60

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Pittsburgh Zone 6	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23
Pittsburgh Zone 7	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23
Pittsburgh Zone 8	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23
Pittsburgh Zone 14	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23, IMPERIAL, OAKDALE

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
 Vice President - Regulatory and Industry Relations
 320 Interstate North Parkway
 Atlanta, Georgia 30339

Cbeyond Communications, LLC

Telecommunications Pa. P.U.C. Tariff No. 1
Competitive Local Exchange Carrier Tariff
Original Sheet No. 61

HOME EXCHANGE OR LOCALITY	ADDITIONAL EXCHANGE AND LOCALITY AREAS INCLUDED IN THE LOCAL CALLING AREA
Pittsburgh Zone 22	PTTSBGZON1, PTTSBGZON2, PTTSBGZON3, PTTSBGZON4, PTTSBGZON5, PTTSBGZON6, PTTSBGZON7, PTTSBGZON8, PTGSBNZN10, PTGSBNZN11, PTGSBNZN12, PTGSBNZN13, PTGSBNZN14, PTGSBNZN15, PTGSBNZN16, PTGSBNZN17, PTGSBNZN18, PTGSBNZN19, PTGSBNZN20, PTGSBNZN21, PTGSBNZN22, PTGSBNZN23, EXPORT, HARRISONCY

Issued: June 26, 2000

Effective: June 27, 2000

By: **Julia O. Strow**
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

SECTION 6 - SERVICE TERRITORY MAPS

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

TABLE OF CONTENTS

	Page
TITLE PAGE	1
CHECK SHEET.....	2
SYMBOLS	5
TARIFF FORMAT.....	6
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS.....	7
1.1 Definitions	7
1.2 Abbreviations	9
SECTION 2 - SECTION 2 - RULES AND REGULATIONS.....	10
2.1 Undertaking of the Company.....	10
2.2 Limitations of Service.....	11
2.3 Limitations of Liability	12
2.4 Responsibilities of the Customer.....	15
2.5 Allowances for Interruptions in Service.....	16
2.6 Termination of Service.....	18
2.7 Payment of Charges.....	20
2.8 Deposits.....	20
2.9 Advance Payments	20
2.10 Contested Charges	21
2.11 Taxes.....	21
SECTION 3 - DESCRIPTION OF SERVICE.....	22
3.1 Timing of Calls	22
3.2 Start of Billing.....	23
3.3 Calculation of Distance.....	23
3.4 Minimum Call Completion Rate.....	24
3.5 Local Exchange Service Offerings	25
3.6 Additional Local Exchange Service Offerings	27
3.7 Miscellaneous Service Charges.....	45

Issued: June 26, 2000

Effective: June 27, 2000

By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339

**TABLE OF CONTENTS
(continued)**

	Page
3.8 Promotions	45
SECTION 4 - RATES AND CHARGES.....	46
4.1 Local Exchange Service Offerings	46
4.2 Additional Local Exchange Service Offerings	47
4.3 Miscellaneous Service Charges.....	53
4.4 Promotions	53
SECTION 5 - LOCAL CALLING AREA.....	54
5.1 Local Calling Areas.....	54
SECTION 6 - SERVICE TERRITORY MAPS.....	62

Issued: June 26, 2000

Effective: June 27, 2000

**By: Julia O. Strow
Vice President - Regulatory and Industry Relations
320 Interstate North Parkway
Atlanta, Georgia 30339**

